1. Getting the General Terms and Conditions of Contract (GTCs) and the payment information

As soon as school starts, you, being a parent, will receive a document from your child’s school with information about the GTCs and how to pay your contribution. In this document you will find your payment reference number as well as the links to the online GTCs confirmation and exemption application forms (for eligible people).

2. Accepting the GTCs

Open the link to the online GTCs acceptance confirmation form in your browser. Read the GTCs, enter your payment reference number and accept the GTCs by submitting the form. Accepting the GTCs is a condition for receiving a device.

3. Payment or exemption

Transfer 25% of your contribution to the account stipulated in the payment information. The option of being exempt from the personal contribution exists under certain conditions if you use the online form. The accounting agency will process your exemption application and tell you about the result in good time. Exemption reasons see digitaleslernen.oead.at/befreiung.

4. Receiving the device

If you have accepted the GTCs the device will be handed over to your child in the classroom. The device comes with a 4-year guarantee. You will then receive an acceptance confirmation that identifies the device, lists its serial number as well as your payment reference number. You might need this data (serial number, payment reference number) for organisational processing later on, e.g. if you lodge a guarantee claim. Knowing the device’s serial number guarantees that the device has been clearly assigned to your child and this number will also be documented by the school.

5. Using the device in class and at home

Using this device will make modern teaching possible, make personalised learning easier and take your child’s contemporary environment into consideration and also provide many options for designing the lessons. Your child can also use the device at home. Information: digitaleslernen.oead.at/de/fuer-eltern/unterstuetzung-tipps.

You can also insure your device! digitaleslernen.oead.at/garantie-versicherung.